

Ashcroft Surgery GP Questionnaire 2014

How do you rate ability to get through by phone? Very poor Poor Fair Good Very good

How do you rate your ability to book an appointment? Very poor Poor Fair Good Very good

How satisfied are you with the time you have to wait at the surgery ? Unsatisfied Satisfied Very satisfied

Ability to see a Doctor of your choice Very poor Poor Fair Good Very good

How would you prefer to be contacted about Practice changes?

Satisfaction with Receptionist Very poor Poor Fair Good Very good

Nurses Very poor Poor Fair Good Very good

Doctors Very poor Poor Fair Good Very good

Do you like the TV programmes in the waiting area? Yes / No

How satisfied are you with the services provided by the Doctors? Unsatisfied Fairly Satisfied Very satisfied

Any suggestions for change?